

Helme Pasture Lodges & Cottages



Welcome

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Welcome to Helme Pasture Lodges and Cottages

This information booklet should hopefully answer most of your questions, but please ask if you have another query. Our aim is to ensure that you have a happy and enjoyable stay at Helme Pasture.

The Office: There is usually someone in or around the office from 09.30 on Monday to Friday mornings and often beyond. Please ring the front door bell of the main house (where is says enquiries). Alternatively ring 01423 780279 or one of the additional numbers which have been given to you upon arrival. If you have any problems please contact us ASAP and we will do our best to help, after all, if we don't know about it, we can't help put it right!

The Woodland: This is our own private woodland which we would encourage you to explore during your stay. If you are quiet, it is quite surprising how much wildlife can be seen and heard, especially in the early mornings. Deer, badgers + other mammals and many different bird species can be seen, but obviously there are many factors at play which determine what you actually see! When exploring, please wear suitable footwear and take a torch if needed. While we maintain the trees immediately around the farmhouse, we cannot do this deeper in the wood and there is always the (very remote) risk of tree limbs breaking off and falling down around you. As such try to avoid walking in the woods in strong winds!

This woodland is currently managed by us with help from various volunteers, particularly the Nidderdale AONB (Area of Outstanding Natural Beauty).

As always, to ensure that everyone's enjoyment is maximised, please follow the county code and please:

- Leave nothing behind except footprints.
- If you have brought a pet with you, ensure that any fouling is removed and discarded correctly.
- Do **not** light any fires either in the woodland or on any combustible material except within a designated BBQ area.



Facilities and Services

WiFi

Free Wifi is available in all guest accommodation. Be aware that the signal strength will vary depending on location due to the thick walls of the farmhouse and note that due to the rural location, the line speed is not as fast as more urban areas. This will be more noticeable if several users are concurrently using the connection or streaming data intensive files or media.

Electricity

Unless otherwise agreed, all day to day electric costs are included within the cost of your holiday. Please, consider the environment and conserve power wherever possible. We operate a fair use policy and we reserve the right to charge for excess units if we deem an unreasonable quantity of electricity has been used during your stay. However, as long as you remain considerate it is very unlikely that we will action this policy.

The charging of electric vehicles using mains power is outside the scope of this policy and can only be done with the express permission of Helme Pasture, and an appropriate charge will be made for this.

Hot water

The hot water is heated up and stored using an immersion heater and hot water tank. The heating of the water will start as soon as the temperature within the hot water cylinder falls, so once all the hot water within the tank is used, it may take ½ an hour or so until the water within the hot water tank is back to temperature. This will not affect the operation of electric showers.

Condensation Control

Due to the well-insulated construction, condensation may be apparent on the inside of the windows when there is a substantial difference between internal and external temperatures. To combat this, where fitted, condensation control devices will gently pump outside air in, pushing damper internal air back outside. These are designed to be left on all the time and will go into standby mode when conditions allow. Please do not leave windows/external doors open for any significant length of time as this will disrupt the correct functioning of these devices.

Extra linen

Linen is provided based upon the number of people booked and the length of stay. If more are required during your stay, please discuss with Helme Pasture so we can make arrangements to supply them. Depending on circumstances, there may be an extra charge for this.

Security

Although this area is generally very safe and crime free, please ensure all doors and windows are locked whenever you go out. Helme Pasture reserves the right to enter and secure premises if the need arises.

Cycle storage

Bike stands and locking points for up to ten bikes are available under Fern Crag Lodge, but can be used by all Helme Pasture guests. A water butt, fed by rain water is available to enable bike cleaning. If this is empty, a mains tap and hose is located outside of the office door. Please ensure that dirt is not washed off onto any gravelled or tarmacked area. Please remember that all items, including bikes and any other vehicles, are left solely at the risk of the person they belong to.

Outside seating (lodges only)

Wooden chairs and tables are placed on the decking during summer months. During winter, these are placed underneath the lodges for weather protection. If required, please feel free to remove and use as appropriate.

Pizza oven

There is a purpose designed wood and stone outdoor cooking area in front of the lodges. This has a pizza oven and space for a large family sized disposable BBQ. At the rear of the main farmhouse, within the car park area there is another small area suitable for a BBQ. If you want to use this, please ask and we will supply the metal grills and bases as these are stored undercover and out of the elements when not in use.

Rubbish

Dustbins are located at both the side of the house near to the office door and at the front of the main farmhouse, near to the road. Waste is normally collected on a Tuesday for the green 'trade' waste bin and Wednesday for all other rubbish, but as always, is subject to change by the County Council. We would be grateful if all rubbish is securely fastened into waste bags before being placed into these dustbins. Please fill the large green bin first and once full, use the smaller bins for any excess. Please ensure the lids are securely replaced as this will reduce the opportunity for the squirrels to investigate the contents and make a mess! Some dustbins are marked for specific items e.g. paper – please use these as appropriate.

Pets



Pets, by arrangement, are welcome at Helme Pasture. Dogs (and owners!) have the freedom to use and explore the woodland and the fenced off croft area, but please ensure that they remain under control at all times.

There are numerous walks leading from the woodland onto other rights of way such as farmland. Please be aware that dogs need to be kept under very strict control and preferably on a lead whenever livestock are present.

Throws/food/water bowls are available if required.

Please note:

- Pets must not be left unattended within accommodation unless securely locked in a suitable pet cage.
- For hygiene reasons, please do not encourage pets onto any bed or furniture
- Please respect the environment and clean up after your dog, placing this waste in tied up bags in an appropriate dustbin.

Useful numbers for pet owners:

Local pet shop:

Pet Pad – 22 High Street, Pateley Bridge HG3 5JU	(4 miles)	(01423 711944)
Pets at Home - Oak Beck Road, Harrogate, HG1 3HT	(10 miles)	(0845 605 1486)
Ripon Pet Supplies – 63 Bondgate, Ripon, HG4 1QE	(11 miles)	(01765 278679)
The Pet Shop – 13 Old Market Place, Ripon, HG4 1EQ	(11 miles)	(01765 602242)

Local kennels:

Pooch Palace – Harewell Wood Barn, Glasshouses, Harrogate, HG3 5QQ	(4 miles)	(01423 715823)
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Local vets:

Bishopton Veterinary Group - Bridgehousegate, Pateley Bridge, HG3 5HN	(5 miles)	(01423 712080)
Oak Beck Veterinary Hospital, Oak Beck Way, Harrogate, HG1 3HU	(10 miles)	(01423 561414)
Forest House Veterinary Surgery – 29 York Place, Knaresborough, HG5 0AD	(12 miles)	(01423 862121)

Useful contacts and Information



Emergency services

Doctor and Health Centre	Grange Medical Centre, Dacre, HG3 4DX	(01423 780436)
Harrogate District Hospital	Lancaster Park Road, Harrogate, HG2 7SX	(01423 885959)

General supplies

Pharmacy	Alphega Pharmacy, 25 High Street, Pateley Bridge, HG3 5AL	(01423 711329)
Post Office	J Todd and Son, Mains Street, Summerbridge, HG3 4JN	(01423 780319)
Garage repairs	Cracknells – 8 East View, Summerbridge, HG3 4HZ	(01423 780246)
Petrol	J Todd and Son, Mains Street, Summerbridge, HG3 4JN	(01423 780319)
Hardware	J Todd and Son, Mains Street, Summerbridge, HG3 4JN	(01423 780319)
Hairdressers	Summerstyle, Main Street, Summerbridge, HG3 4QJ	(01423 780478)
	Sue's Hair Fashions, 3 High Street, Pateley Bridge, HG3 5AP	(01423 711423)
General Stores	Summerbridge Store, Main street, Summerbridge, HG3 4HS	(01423 780527)
Butchers	Kendalls, 34-36 High Street, Pateley Bridge, HG3 5JU	(01423 711342)
	Weatherhead & Son, 9 High Street, Pateley Bridge, HG3 5AP	(01423 711207)
Cash Machine	(HSBC operated) Bottom of High Street, Pateley Bridge	

Churches

Holy Trinity (C of E)	Dacre Banks, HG3 4ED	(01423 780262)
Summerbridge Methodist Church	Main Street, Summerbridge, HG3 4JH	
Our Lady Immaculate (RC)	Panorama way, Pateley Bridge, HG3 5LY	(01423 711277)

Activities**Cycling**

Nidderdale Cycle Hire	Low Laithe, Summerbridge, Harrogate, HG3 4BU	(07821 463853)
North Yorkshire Electric Bikes LTD	19 Bond End, Knaresborough, HG5 9AW	(01423 603423)
Chevin Cycles	Hydro Retail Park, Ripon Rd, Harrogate, HG1 2BF	(0800 0234 146)
Stif Cycles	New York Mills, Summerbridge, HG3 4LA	(01423 780738)

Riding

Bewerley Riding Centre	Bewerley Old Hall Cottage, Bewerley, HG3 5JA	(01423 712249)
Dukes Place Stables	Fountains Road, Bishop Thornton, Harrogate, HG3 3JY	(01765 620676)
YRC Education and Training LTD	Markington, Harrogate HG3 3PD	(01765 677207)

Swimming

Nidderdale Pool and Leisure Centre	Low Wath Road, Pateley Bridge, HG3 5HL	(01423 711442)
The Hydro	Jennyfields Drive, Harrogate, HG3 2XQ	(01423 556768)
Knaresborough Swimming Pool	King James Road, Knaresborough, HG5 8EB	(01423 860011)

Random activities with cafes/Tea rooms nearby

Betty's Tea Room	1 Parliament St, Harrogate, HG1 2QU	(01423 814070)
Fountains Abbey & Studley Royal	Fountains, Ripon, HG4 3DY	(01765 608888)
How Stean Gorge	Lofthouse, Harrogate, HG3 5SF	(01423 755666)
Stump Cross Caverns	Greenhow Hill, Harrogate, HG3 5JL	(01756 752780)
Ripley Castle	Ripley, Harrogate, HG3 3AY	(01423 770152)
Lightwater Valley	North Stainley, Ripon, HG4 3HT	(01765 635321)
Black Sheep Brewery	Wellgarth, Masham, HG4 4EN	(01765 689227)
Theakston Brewery Visitor Centre	Brewery Visitor Centre, Masham, HG4 4YD	(01765 680000)
Bolton Abbey and the Strid	Bolton Abbey, Skipton, BD23 6AL	(01756 710238)
Harewood House and Bird Garden	Harewood House Trust, Harewood, Leeds, LS17 9LG	(0113 218 1010)
Nidderdale Museum	The Old Workhouse, King St, Pateley Bridge, HG3 5LE	(01423 711225)
Ripon Museums	Sharow View, Allhallowgate, Ripon, HG4 1LE	(01765 690799)
Skipton Castle	The Bailey, Skipton, BD23 1AW	(01756 792442)

Random activities with very basic or no Tea rooms nearby

Nidderdale Llamas	Kiln Farm, Wilsill, Harrogate, HG3 5EE	(01423 711052)
Studfold Farm	Lofthouse, Harrogate, HG3 5SG	(01423 755084)
Hazelbank Shooting Ground	Hazel Bank, Knaresborough, HG5 0QQ	(07852 785590)
Smaden Head Shooting Ground	Smaden Head Farm, Eavestone, Ripon, HG4 3HB	(01765 620644)
Nidderdale Angling Club	Day tickets for the River Nidd available from Summerbridge Post Office	
Hackfall Woods	Nearest Post Code to car park - HG4 3DE	
Druids Temple	Nearest Post Code to car park - HG4 4JZ	
Brimham Rocks	Nearest Post Code to car park - HG3 4DW	
Coldstone Cut	2 miles from Pateley Bridge on the B6265 heading towards Grassington	

Activities (continued)



Town Markets days (+ early closing day)

Knarborough	Wednesday (Early closing - Thursday)
Ripon	Thursday (Early closing - Wednesday)
Skipton	Monday, Wednesday and Saturday (Early closing - Tuesday)
Otley	Friday (Early closing - Thursday)
Grassington	No market (Early closing - Thursday)
Harrogate	No market (Early closing - Wednesday)
Pateley Bridge	No market (Early closing - Thursday)

Tourist Information Centres

Harrogate	The Royal Baths Crescent Road, Harrogate, HG1 2WJ	(01423 537300)
Knarborough	9 Castle Courtyard, Market Place, Knarborough, HG5 8AE	(01423 866886)
Pateley Bridge	Station Square, King Street, Pateley Bridge, HG3 5AT	(01423 714953)
Ripon	Ripon Town Hall, Market Place South, Ripon, HG4 1DD	(01765 604625)
Skipton	Town Hall, High St, Skipton, BD23 1AH	(01756 792809)
Otley	Nelson St, Otley, LS21 1EZ	(01943 462485)

Eating Places (just a selection, there are plenty of others!)



Michelin Starred

The Yorke Arms,	Ramsgill, Pateley Bridge, HG3 5RL	(9 miles)	(01423 755243)
The Box Tree,	35-37 Church Street, Ilkley, LS29 9DR	(16 miles)	(01943 608484)
Grantley Hall	Grantley Hall, Grantley, Ripon. HG4 3ET (Grantley Hall has several other restaurants on site)	(6 miles)	(01765 620070)

High Quality

The Sawley Arms,	Sawley, Ripon, HG4 3EQ	(6 miles)	(01765 620642)
The Sportsman's Arms,	Wath, Pateley Bridge, HG3 5PP	(6 miles)	(01423 711306)
The Boars Head,	Ripley, Harrogate, HG3 3AY	(7 miles)	(01423 771888)
The General Tarleton,	Ferensby, Knaresborough, HG5 0PZ	(13 miles)	(01423 340284)

Pub grub/Restaurants

The Flying Dutchman,	Summerbridge, HG34HP	(0.5 mile)	(01423 780321)
The Royal Oak,	Oak Lane, Dacre, HG3 4EN	(1 mile)	(01423 780200)
Ye Old Oak Inn,	Pateley Bridge Road, Low Laithe, HG3 4BU	(1.5 miles)	(01423 780247)
The Birch Tree,	Wilsill, HG3 5EA	(2.5 miles)	(01423 711131)
The Wellington Inn,	Darley, HG3 2QQ	(2.5 miles)	(01423 780362)
The Willow,	6 Park Road, Pateley Bridge, HG3 5JS	(4 miles)	(01423 711689)
The New Inn,	Burnt Yates, HG3 3EG	(5 miles)	(01423 771070)

Take Away

High Street Fisheries,	16 High Street, Pateley Bridge, HG3 5AW	(4 miles)	(01423 711831)
Bengal Cuisine (Indian),	1A High Street, Pateley Bridge, HG3 5AP	(4 miles)	(01423 711109)
Desh Bomdhu (Indian),	2B High Street, Pateley Bridge, HG3 5AW	(4 miles)	(01423 712792)
Olley's Pizzeria,	Bridgehouse Gate, Pateley Bridge, HG3 5HG	(4 miles)	(01423 712200)
Yomi Chinese takeaway,	Low Laithe, HG3 4BU (Open Fri, Sat and Sun only)	(1.5 miles)	(01423 780247)

At the end of your stay



Departure:

- Please ensure that you depart by 10am, unless otherwise agreed to by Helme Pasture.
- If you plan to leave before 9am and have any outstanding bills to pay, please arrange to settle these the evening or day before departure.
- Please return the key(s) to the lock boxes as documented within your arrival instructions.

It is normal practice in self-catering accommodation to leave the accommodation clean and tidy.

It will also be of great help if:

- The fridge/freezers are emptied, turned off and allowed to defrost.
- All wall and immersion heaters are turned off.

Cleaning service

We recognise that for a variety of reasons there are times when it is not possible to leave the accommodation as clean and tidy as you would like. For these occasions Helme Pasture offers an optional cleaning service which covers the cost of the extra time required over and above our usual cleaning processes to make the accommodation presentable for the next guests. If you require this, please ask, giving us as much notice as possible to make additional arrangements.

Breakages

Please report any breakages or damage to Helme Pasture as soon as this occurs as it can take a few days to source a replacement or organise a repair and we want to do all we can to ensure that everything is ready for the next guests.

While we understand that little mishaps can and do occur however careful you are, we reserve the right to make a charge for replacement of certain items.